



DATE:8/29/2011

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TO: Wise County – Melissa/Monte

FROM: Dena Irving
Purchasing Agent
NET Data Corp.
1110 Enterprise Drive
Sulphur Springs, Tx 75482
Fax: (903) 885-1604
dena@netdatacorp.net

FAX: 940.627.7237

RE: IBM iSeries Hardware &
Software Maintenance Quote

* * * * *

Your current IBM Service Suite contract for hardware & software coverage on your IBM 940 model 520 is due to expire in 9/21/11. To continue coverage, please review and call, fax or email me so I can process your request.

1 year ____\$3,053.34

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Dena Irving

Monte R. Khan
8/30/2011

Dena Irving
09/12/11



Schedule for ServiceElite Acquired from an IBM Business Partner

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:

WISE COUNTY
404 W WALNUT
DECATUR TX 76234-1372

Customer Billing Address:

AVNET INC
AVNET INC HALLMARK DIV
A P TT400 09263
2021 LAKESIDE BLVD
RICHARDSON TX 75082-4301

Business Partner Name and Address:

AVNET INC
AVNET INC HALLMARK DIV
A P TT400 09263
2021 LAKESIDE BLVD
RICHARDSON TX 75082-4301

Master Services Attachment Number: MA820G3
Statement of Work Number: A182GJ
Change Authorization Number:
Customer Number: 08678646

Schedule Number:
Revised Schedule:
Schedule Effective Date:
ASPID Number:

A182GJ
No
08/02/2011
08417924

Transaction Contract Period:
Start Date: 09/22/2011
End Date: 09/21/2012
Renewal Contract Period: 1 Year(s)

The Parties need not to sign this Schedule, unless either of us requests it.

Agreed to:

By: [Signature]
Name (type or print): Bill McElroy
Date: 09/12/11
Authorized signature

Agreed to:

By: _____
Name (type or print): _____
Date: _____
Authorized signature
International Business Machines Corporation



Schedule for ServiceElite Acquired from an IBM Business Partner

--Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date.

08678646 404 W WALNUT

IBM 9405 520 000086DBD

1 B 1

Eric [unclear]
09/20/11



Schedule for ServiceElite Acquired from an IBM Business Partner

Customer Technical Contact Name (if applicable):

-----Eligible Machine Description-----

Specified Location 08678646

City, State: DECATUR TX

TX 76234-1372

SWMA FOR IBM I

SOFTWARE MAINTENANCE
P05
CHARGEABLE PROCESSORS
FULL SHIFT

9405 520 000086DBD

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Schedule for ServiceElite Acquired from an IBM Business Partner

Legends:

²TYPE OF REPAIR SERVICE:

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective.
This type of repair service includes a response objective and is not a guarantee.
- X) Easy/Serve (remotely delivered services)

³MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of non-IBM Machines
- 3) Warranty Service Upgrade
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

Print
09/12/11