

May 9, 2011

Wise County of Texas
271st District Court
101 North Trinity
DECATUR, TX 76234

**Protect your income and
livelihood during this tough
economy for less than \$1 a day.**

Dear Stenograph Customer;

The service coverage on your Stenograph writer is about to expire. By continuing to protect your machine with a Writer Protection Plan, you are also protecting your livelihood and your source of income. Ensure you are protected for as little as a dollar a day.

There are 4 **Protection Plan** options available. Details of the plans are attached. To complete your renewal, log in at **www.stenograph.com** and renew your plan online; see enclosed sheet for online instructions. You can also complete the form below and fax or mail it to us.

For additional information on our plans, please call **1-800-323-4247, press 1 then 2.**

AVAILABLE PLANS	RENEWAL PRICE	TAX AT THIS ADDRESS	TOTAL
DIAMANTE			
BASIC NO LOANER	239.00	0.00	239.00
BASIC W/ LOANER*	339.00	0.00	339.00
CLEANING NO LOANER	539.00	0.00	539.00
CLEANING W/ LOANER	639.00	0.00	639.00

* Stenograph recommended

Customer No.: 83293	E-mail:
Name Wise County of Texas	
Contract No. MQ043026	Agreement Dates : 05/20/11 - 05/19/12
Number of Writers Covered:	1
Type of Writer: Serial Number:	Type of Writer: Serial Number:
DIAMANTE Z03214	

83293: MQ043026	(Check 1) <input checked="" type="checkbox"/> BASIC W/ LOANER (Stenograph recommended)
FOUR EASY WAYS TO RENEW:	<input type="checkbox"/> BASIC NO LOANER <input type="checkbox"/> CLEANING NO LOANER
Online at www.stenograph.com	<input type="checkbox"/> CLEANING W/ LOANER
Call: 1-800-323-4247 (Credit Card Payment)	Total = \$ <u>339.00</u>
Fax: 1-630-532-5700 (Credit Card Payment)	# of Writers x \$ <u>1</u>
Mail a check in the enclosed envelope	Grand Total = \$ <u>339.00</u>
<input checked="" type="checkbox"/> Check Enclosed (Payable to Stenograph, L.L.C)	<input type="checkbox"/> Visa <input type="checkbox"/> American Express
	<input type="checkbox"/> MasterCard <input type="checkbox"/> Discover
<div style="border: 1px solid black; width: 100%; height: 20px; margin-bottom: 5px;"></div> <div style="border: 1px solid black; width: 100%; height: 20px; margin-bottom: 5px;"></div> <div style="border: 1px solid black; width: 100%; height: 20px; margin-bottom: 5px;"></div> <div style="border: 1px solid black; width: 100%; height: 20px; margin-bottom: 5px;"></div>	
Exp. Date: _____	
Signature: <i>Brian McElroy</i>	Date: <i>05/10/11</i>

Renewal price reflects a \$100 discount off of the contract list price. Any plan renewed after the contract or warranty expiration date will be subject to the full list price and any reactivation fees. Certain terms and conditions apply.

Your payment of this invoice indicates acceptance of and renews the terms of your Original Support Agreement.

PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR CANCELLATIONS ARE ACCEPTED.