



# Work Order

## New Product Add Request

**Client Name:** Wise County, TX  
**Contact Name:** Katherine Hudson  
**Contact Phone:** 940-627-3540  
**Contact Email:** katherine.hudson@co.wise.tx.us

**Request Date:** 5/24/2019  
**Sales Contact:** Lisa Newby  
**Work Order #:** 0178591

This Work Order is part of the Electronic Transaction Processing Agreement ("Agreement") between Official Payments (OPAY) and "Client" effective dated: 01/09/2012. Except as expressly amended and modified by this Work Order, all terms and conditions set forth in the Agreement shall remain unmodified, binding, and in full force and effect. This Work Order sets forth the entire agreement and understanding of the parties regarding the particular subject matter of this Work Order, and merges and supersedes all prior or contemporaneous agreements, discussions and correspondence pertaining to the subject matter of this Work Order.

### Project Description:

Product Adds: Animal Shelter Services; Sheriff Impound Fee; Public Works; Park Rental; Fair Ground Rental; County Clerk Civil; 911 Addressing & District Court Filing Fees

New Payment Product(s)	Product 1	Product 2	Product 3
<b>Payment Product Name</b>	Animal Shelter Services	Sheriff Impound Fee	Public Works
<b>Estimated Annual Gross Receipts</b>	\$10,000	\$25,000	\$25,000
<b>Estimated Annual Transactions</b>	133	100	100
<b>Estimated Average Payment</b>	\$75	\$250	\$250
<b>Estimated # of Bills Mailed (if applicable)</b>			
<b>Bill Due Dates (if applicable)</b>			
<b>Payment Channels (You may check more than one per Payment Channel)</b>			
<b>Web</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Over the Counter (POS)</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>IVR</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Additional IVR service charge paid by Customer:	Additional IVR service charge paid by Customer:	Additional IVR service charge paid by Customer:
<b>Payment Options (You may check more than one per Payment Type Name)</b>			
<b>Credit</b>	<input checked="" type="checkbox"/> <b>Credit With AmEx</b> Fee Per Transaction: \$3.95 Customer Pays Svc Fee	<input checked="" type="checkbox"/> <b>Credit With AmEx</b> Fee Per Transaction: 2.50%; \$3.95 Min Customer Pays Svc Fee	<input checked="" type="checkbox"/> <b>Credit With AmEx</b> Fee Per Transaction: 2.50%; \$3.95 Min Customer Pays Svc Fee
<b>Debit</b>	<input checked="" type="checkbox"/> <b>Same as Credit Fees</b> Fee Per Transaction: Customer Pays Svc Fee	<input checked="" type="checkbox"/> <b>Same as Credit Fees</b> Fee Per Transaction: Customer Pays Svc Fee	<input checked="" type="checkbox"/> <b>Same as Credit Fees</b> Fee Per Transaction: Customer Pays Svc Fee
<b>Echeck</b>	<input type="checkbox"/> <b>Echeck</b> Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:	<input type="checkbox"/> <b>Echeck</b> Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:	<input type="checkbox"/> <b>Echeck</b> Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:
<b>MoneyGram</b>	<input type="checkbox"/> <b>MoneyGram</b> Fee Per Transaction:	<input type="checkbox"/> <b>MoneyGram</b> Fee Per Transaction:	<input type="checkbox"/> <b>MoneyGram</b> Fee Per Transaction:



Will New Payment Products Require Separate Deposit (New MID)?			
New MID Required?	No	No	No
New Payment Product(s)	Product 4	Product 5	Product 6
Payment Product Name	Park Rental	Fair Grounds Rental	County Clerk Civil
Estimated Annual Gross Receipts	\$25,000	\$25,000	\$25,000
Estimated Annual Transactions	100	50	1,250
Estimated Average Payment	\$250	\$500	\$20
Estimated # of Bills Mailed (if applicable)			
Bill Due Dates (if applicable)			
Payment Channels (You may check more than one per Payment Channel)			
Web	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Over the Counter (POS)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
IVR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Additional IVR service charge paid by Customer:	Additional IVR service charge paid by Customer:	Additional IVR service charge paid by Customer:
Payment Options (You may check more than one per Payment Type Name)			
Credit	<input checked="" type="checkbox"/> Credit With AmEx Fee Per Transaction: 2.50%; \$3.95 Min Customer Pays Svc Fee	<input checked="" type="checkbox"/> Credit With AmEx Fee Per Transaction: 2.50%; \$3.95 Min Customer Pays Svc Fee	<input checked="" type="checkbox"/> Credit With AmEx Fee Per Transaction: \$1.00 Customer Pays Svc Fee
Debit	<input checked="" type="checkbox"/> Same as Credit Fees Fee Per Transaction: Customer Pays Svc Fee	<input checked="" type="checkbox"/> Same as Credit Fees Fee Per Transaction: Customer Pays Svc Fee	<input checked="" type="checkbox"/> Same as Credit Fees Fee Per Transaction: Customer Pays Svc Fee
Echeck	<input type="checkbox"/> Echeck Type Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:	<input type="checkbox"/> Echeck Type Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:	<input type="checkbox"/> Echeck Type Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:
MoneyGram	<input type="checkbox"/> Fee Per Transaction:	<input type="checkbox"/> Fee Per Transaction:	<input type="checkbox"/> Fee Per Transaction:
Will New Payment Products Require Separate Deposit (New MID)?			
New MID Required?	No	No	No



New Payment Product(s)	Product 7		Product 8		Product 9	
Payment Product Name	911 Addressing		District Clerk Filing Fees			
Estimated Annual Gross Receipts	\$5,000		\$10,000			
Estimated Annual Transactions	100		500			
Estimated Average Payment	\$50		\$20			
Estimated # of Bills Mailed (if applicable)						
Bill Due Dates (if applicable)						
<b>Payment Channels</b> (You may check more than one per Payment Channel)						
Web	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
Over the Counter (POS)	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
IVR	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>	
	Additional IVR service charge paid by Customer:		Additional IVR service charge paid by Customer:		Additional IVR service charge paid by Customer:	
<b>Credit</b>	<input checked="" type="checkbox"/>	<b>Credit With AmEx</b> Fee Per Transaction: \$2.95 Customer Pays Svc Fee	<input checked="" type="checkbox"/>	<b>Credit With AmEx</b> Fee Per Transaction: \$1.00 Customer Pays Svc Fee	<input type="checkbox"/>	<b>Choice</b> Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:
<b>Debit</b>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Same as Credit Fees Fee Per Transaction: Customer Pays Svc Fee	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Same as Credit Fees Fee Per Transaction: Customer Pays Svc Fee	<input type="checkbox"/>	<input type="checkbox"/> Same as Credit Fees Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:
<b>Echeck</b>	<input type="checkbox"/>	<input type="checkbox"/> Same as Credit Fees Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:	<input type="checkbox"/>	<input type="checkbox"/> Choice Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:	<input type="checkbox"/>	<input type="checkbox"/> Same as Credit Fees Fee Per Transaction: Gateway Setup Fee: Return Fee to be paid by Client:
<b>MoneyGram</b>	<input type="checkbox"/>	Fee Per Transaction:	<input type="checkbox"/>	Fee Per Transaction:	<input type="checkbox"/>	Fee Per Transaction:
<b>New MID Required?</b>	No		No		No	



**Summary of Client Billable Fees**

Implementation Fees: \$800.00  
**Implementation Fees.** Implementation Fees are due and payable within thirty (30) days of the Effective Date of this Agreement. When waived with fee reference, Implementation Fees will be due and payable if Client has not begun Production Use of the Official Payments Services within one hundred eighty (180) days of the Effective Date of this Agreement. When waived without fee reference, OPAY will not bill for Implementations Fees.

**Client Project Implementation Comments**

**Client's Desired Go-Live Date:**

*\*Standard Implementation timeframe is up to 65 days from last signatory date*

**Signatures**

**OFFICIAL PAYMENTS CORPORATION**

DocuSigned by:  
By David Mitzenmacher  
1C59295E358E4B4

Name: David Mitzenmacher  
Title: Senior Vice President  
Date: 11-Jun-2019  
Address: 705 Westech Drive  
Norcross, Georgia 30092  
Email: mbox-opay-clientservices@aciworldwide.com  
Telephone: 404-923-3500  
Fax: 404-923-6727

**CLIENT: Wise County**

DocuSigned by:  
By J.D. Clark  
9A3FBC7DD1C14E0

Name: J.D. Clark  
Title: County Judge  
Date: 11-Jun-2019  
Address: P.O. Box 899  
Decatur, TX 76234  
Email: Jd.Clark@co.wise.tx.us  
Telephone:  
Fax: