

MCS Metroplex
Control Systems

Exceptional Workmanship | Extraordinary Service | Professional Integrity

Southwest Division: 16103 University Oak, Suite 200 | San Antonio, TX 78249 | O. 210.467.9255

Corporate Office: 1785 West 160th Ave, Suite 700 | Broomfield, CO 80023 | O. 720.466.3650

SECURITY ELECTRONICS AND DETENTION SERVICE AGREEMENT PROGRAM



March 13, 2020

Wise County Sheriff

Attn: Rick Denney
Jail Administrator
200 Rook Ramsey Dr
Decatur Tx 76234
940-273-7222
Wise county Commissioners Court
Thomas J. Aaberg

CML Security

Scott Walker
Service Manager
16103 University Oak Suite 200
San Antonio TX 78249
210-467-9253



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Proposal: 20.05.13.01 **Security Maintenance Agreement for Electronic and Detention Services**

–Service Maintenance Agreement Proposal –

CML Security LLC, would like to thank you for the opportunity to provide a Service Maintenance Agreement Proposal [SMA] for your facility. As a leader in the Correctional Industry as a Detention and Security Electronic Provider, we are offering our services to assist you in the maintenance and support of the existing Controls and Detention system. We are pleased to offer a Service Maintenance Agreement (SMA) that will help to increase the longevity of your system. The SMA program has been created to provide the maintenance and management of your system and to provide you the upgrades and support necessary to maintain the level of integrity for your security needs.

The following is a written description of the services that will be provided by **CML Security LLC** to maintain the integrity and security on the system/s that you currently have in place.

SCOPE OF SERVICE: SECURITY ELECTRONIC SERVICES AND SUPPORT

The Scope of services for this agreement will be based on the options and features selected by the facility. We have included a list of services (as they apply) that we will be performing while we are onsite with our Security Electronic Service Specialist.

CML Security LLC will perform a system test and inspection on the equipment repaired at the time of service visit, there will be a system test and inspection that shall include the following (*again this only applies to equipment that is being serviced or repaired*)

- Touch Screen Security Control System
- Computers & Monitors
- Administrative & Report Tracking Review Station
- Camera system support (Matrix switcher and camera call up functions)
- Investigating Digital Video Recording Equipment
- Audio & Paging System
- Access Control System
- Vehicle Loop Detector
- Alarms and aux devices



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Security Electronics Tech Specialist Program:

Cameras, DVR's & NVR's Recording Components:

*** verify the following*

- Check cameras / lens focus and auto iris
- Check camera field of view and adjust to customer's requirements
- Check camera / housing viewing window and see if it needs to be clean, inside and out
- Check if camera lens is dust free
- Check operation of pan tilt, and zoom focus and keyboard controller
- Check and test DVR/NVR Recorder
- Check and confirm storage, recording operations and network connectivity on all DVR/NVR'

Control Stations, Monitors, Door Controls & Intercom Equipment:

*** verify the following*

- Monitors are free from picture burn-in, and distortion
- Monitors have proper contrast and brightness
- Check camera integration for proper sequencing and call-ups
- Check monitor screens, control panels, and keyboards
- Check network connectors on the back panels for loose connections
- Check power connections to insure AC plugs are not lose or power cables frayed
- Check UPS power supplies and battery life
- Check gate controllers
- Check and test all Intercoms

Wire & Cable:

*** verify the following*

- Check wiring and cable harnesses for wear and fray
- Check to make sure cable is dressed properly
- Check connectors and cable entry points for loose wiring
- Coaxial cable is transmitting an adequate video signal to control room
- Verify network connections to each machine replace if needed
- Signal should be free of distortion, tearing, hum-bars, EMI, and rolling, etc.
- Make sure all coaxial connectors if used are insulated from conduit and pull boxes



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– DETENTION Service Maintenance Agreement Proposal –

SCOPE OF SERVICE:

The Scope of services for this agreement will be based on the options and features selected by the facility. We have included a list of services (as they apply) that we will be performing while we are onsite with our Detention Services Specialist.

CML SECURITY will perform a system test and inspection on the equipment repaired at the time of service visit, there will be a system test and inspection that shall include the following (*again this only applies to equipment that is being serviced or repaired*)

- Detention Hardware
- Detention Slider & Swing Doors
- Detention Stainless Steel Furniture
- Detention Grade Glass for Doors & Windows
- Detention Gates
- Detention Locks, Keys and Cylinder service
- Food Passes

Detention Lock and Hardware Program:

System Reports:

- Report and repair your current door hardware and locking device's operational and functional status (as long as the parts are available).
- Door schedule identifying the make and model of the critical detention locking hardware at each controlled door opening/closing
- Recommended replacement, repairs and upgrades based on the test results
- Recommended and perform Preventive Maintenance for the detention hardware and locking devices as needed

Testing, Inspection and Preventative Maintenance:

Swinging Door Hardware

- Obtain proper door alignment per manufacturer's specification (as needed)
- Calibrate and align doors per manufacturer's specifications (as needed)
- Adjust locking mechanism to maximum setting and engagement (as needed)
- Check for proper operation of locking mechanisms per manufacturer's specifications (as needed)
- Remove excess grease deposits (as needed)
- Calibrate limit switch adjustment settings for proper indication (as needed)
- Test individual key release and re-locking functions (as needed)
- Clean/lubricate and adjust all moving parts. (As needed)
- Test electrical operation of door control and indication mechanism



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Sliding Door Locking Devices (if applicable)

- Obtain proper door alignment per manufacturer's specification (as needed)
- Calibrate and align doors per manufacturer's specifications (as needed)
- Check for proper operation of locking mechanisms per manufacturer's specifications (as needed)
- Adjust locking mechanism to maximum setting and engagement (as needed)
- Lubricate locking mechanism with proper lubricant (as needed)
- Calibrate limit switch adjustment settings for correct indication settings (as needed)
- Calibrate limit switch adjustment for correct travel setting (as needed)
- Test individual key release and manual re-locking functions (as needed)
- Clean/lubricate all moving parts with proper lubricant (as needed)
- Test electrical operation of door control and proper indication (as needed)
- Test emergency release function of doors and make critical adjustments (as per customer's approval)

Repairs and Service:

CML Security LLC will provide a detailed system status test and report to the facility on your security electronic system and controls to including a complete door schedule identifying on the make and model of the detention locking equipment at each door repaired, and any abnormalities and troubles found. Upon completion of equipment or system repair and test the technician will have adjusted on the components identified. Any component or devices found needing replacements or repairs will be documented in the report. Should the facility decide to replace, or repair noted items, a quote will be provided by **CML Security LLC**. The report will also include recommendations for any additional services or upgrades available.



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Preferred Customer Benefits:

All additional service calls will be provided on a time and material plus expenses basis at a discounted rate

All materials purchased during the term of the service agreement will be available at a **10%** discount off our regular price once the amount for this SMA is paid in full.

**** All parts and material required for repairs and service will be supplied from facility stock or purchased for the customer separate from this Service Agreement*

Emergency Service (365) 24/7 after hours

CML Security LLC Can also provide emergency service calls, please call for pricing.
All materials needed for repairs will be supplied from facility stock or purchased separately.

Combination Security Electronics & Detention Hardware Package

24/7 Programming Support- Remote, Programming support and Troubleshooting

Standard Package: Annual MSF Program will provide (12 months – 1 year) of Software Support to the system. 24/7 access to the Service Division and Programming online **support service** for testing, troubleshooting or providing upgrades

Online Software & Engineering Support (system modifications and changes not included)

[8] hours per contract year at \$95.00/hour programming support → \$760.00/year

SEC and Electronic and Detention Hardware Technical Support Onsite Service Maintenance Agreement

SMA: Onsite Service Twice Per Year

First trip

[2] **Detention Techs** onsite for services and Repairs - 3 days on site 10 Hours for travel = 8,800.00

[1] **Security Electronic Tech** onsite for service and repairs –3 days on site 10 Hours for travel = \$ 4,400.00

To provide Services as described above for [2] Annual visits, with the first visit being 3 days on site, 10 hours travel per trip

Per DEC and SEC group

[24 hours x 3 techs x first visit] Travel cost included **\$13,960.00 First Trip**

Second trip

[1] **Detention Techs** onsite for services and Repairs - 2 days on site 10 Hours for travel = 3,400.00



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[1] Security Electronic Tech onsite for service and repairs –2 days on site 10 Hours for travel = \$ 3,400.00

To provide Services as described above for [2] Annual visits, with the second visit being 2 days on site, 10 hours travel per trip

Per DEC and SEC group

[16 hours x 2 techs x second visit] Travel cost included. **\$ 6,800.00 Second Trip**

Service Material and/or Extra onsite days will be quoted directly to the facility with 10% discounts on each

→ **All Combined** \$ 20,760.00

SMA Total: \$20,760.00 per annual year budget

NOTE: The SSA/SMA program will be invoiced for the total amount of per trip for each trip amount. The schedule with the owner will be coordinated and the onsite visits planned so that escorts and access will be available. A PO or facility request will be submitted for the amount of the trip prior to working onsite.

Additional Service Requests will be at a 10% off labor and travel and expenses to the facility and 10% off material costs for equipment purchases.



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Contract Exclusions and Clarifications

Payment:

CML SECURITY LLC, shall be entitled to receive either a payment in full within thirty (30) days after completion of the Scope of Work or, in the case of progress payments, within thirty (30) days after completion of the work properly performed during the payment period specifically established in writing with the Customer prior to the commencement of work. Failure to make timely payments shall be subject to an additional 5% fee. Failure to make payments within ninety (90) days after the completion of the Scope of Work or after the completion of a progress period, shall provide CML SECURITY an option to terminate this agreement per the terms set forth below without prior notice.

Installation Requirements:

CML SECURITY will provide necessary installation, programming and start-up of the proposed system that meet and/or exceeds federal, state, local and all applicable code requirements. Any damage to the Work prior to completion of the Scope of Work, which is not the fault of CML Security may be corrected and rectified by CML Security for an additional charge. Any existing defective equipment can be repaired or replaced at an additional charge.

Termination:

CML Security, by written notice, shall have the right to terminate and cancel the work being performed in connection with this Agreement, in whole or in part, for any reason by providing Customer with prior written notice. CML Security shall not be liable to Customer for any other cost or consequential damages, including prospective profits on any portion of the Work not performed as a result of termination.

Training: (if applicable)

This Proposal includes informal training for Administrative, Operational and Maintenance personnel so a full understanding of day-to-day operation can be best utilized.

Warranty:

CML SECURITY LLC, offers a standard one (1) year warranty on all labor and material included in this project. All system components provided in this proposal are warranted against all defects in material and workmanship.

Sales Tax:

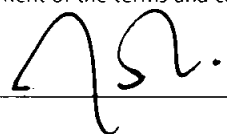
Sales Tax is not included in this Proposal.

Miscellaneous:

This Agreement and the performance of maintenance and extended warranty described herein shall be governed by and interpreted in accordance with the laws of the State of Texas. Venue for any disputes arising between the parties to this Agreement shall be a court of competent jurisdiction located in Wise County, Texas.

If any term or provision of this Proposal is found invalid, it shall not affect the validity and enforcement of all remaining terms and provisions of this Proposal. The duties and obligations imposed on each party by this Proposal and the rights and remedies available shall be in addition to and not a limitation of the duties, obligations, rights and remedies otherwise imposed or available by law.

This Agreement embodies the entire agreement between the Customer and CML Security, and supersedes all prior representations made by CML Security. No modification or amendment of the terms and conditions hereof shall be valid unless agreed to by the parties in writing and signed by their authorized representatives.

Signature of agreement  Date 5-11-2020

CERTIFICATE OF INTERESTED PARTIES

FORM 1295

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties
 Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

OFFICE USE ONLY CERTIFICATION OF FILING

1 Name of business entity filing form, and the city, state and country of the business entity's place of business.
 CML Security LLC
 San Antonio, TX United States

Certificate Number:
 2020-616290

Date Filed:
 05/07/2020

Date Acknowledged:
 5-11-20

2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.
 Wise County

3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.
 20.03.13 01
 Security System maintenance and detention hardware work 1 year p'an

4	Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
			Controlling	Intermediary

5 Check only if there is NO Interested Party.

6 UNSWORN DECLARATION

My name is Scott Walker and my date of birth is 03-12-1978

My address is 4826 Sossento San Antonio TX 78217 US
Street City State ZIP+4 City

I declare under penalty of perjury that the foregoing is true and correct.

Executed in Bexar County State of Texas on the 07 day of 05 2020
City State Day of Year

Walker
 Signature of authorized agent of contracting business entity